



## Terms and Conditions

These terms and condition will refer to Hampshire Inflatables hire, who shall be known in this document as “HIH, we, us, our” and the hirer who shall be known as “you, your or the hirer”.

**Weather:** All inflatables have been designed for use in indoor and outdoor conditions. However, when it gets wet the equipment may become slippery and therefore increase the possibility of injury to users. In such cases the equipment should NOT be used but remain on with power connections covered. Towels may be used to wipe excess water off following a shower. We reserve the right to cancel any booking if the weather conditions are such that it is considered unsafe. When there are high winds/ bad weather the equipment should be deflated and covered over with a tarpaulin sheet. Please note that we cannot set up any inflatables outside if the wind speed, including gusts, are above 25mph.

**Payments and Deposits:** Payments are currently only accepted via bank transfer to the account listed on the invoice. A non-refundable deposit of £30 or 25% of the total booking cost less the delivery fee, Whatever be the greatest, is required within 28 days to secure your booking. Bookings made within 28 days of the booking date will require full payment at the time of booking. Final payment is due no less than 72 hours prior to the booking commencing and must be cleared prior to the equipment being set up.

**Cancellations:** If you wish to make a cancellation, HIH must be advised in writing at least 72 hours prior to the hire commencing. In this instance we will offer to transfer your booking to another date, free of charge, or a full refund of all monies paid less the booking deposit, Or in the case of HIH cancelling due to poor weather we will offer a full refund. Making a cancellation whin 72 hours of the booking commencing will result in the full fee being forfeited.

**Responsibility for loss or damage:** The principal hirer accepts full responsibility for all loss, theft or damage to all equipment whilst it is under there custody and control.

**Food and drink:** We have a strict no food or drink policy for all out inflatables, all persons consuming food or drink must consume it all prior to using our equipment.

**Alcohol and Drugs:** We have a strict no alcohol or drug policy. Any person who has or deems to be under the influence of any amount of drink or drugs will be denied access to our equipment.

**Clothing:** All shoes, badges and jewellery must be removed prior to using our inflatables to avoid damaging yourselves, the equipment or others. In addition all sharp or hard objects should be removed from any pockets and not taken on to the inflatable/s.

**Adult supervision requirements:** All inflatables supplied will be supplied on a “bare hire” basis unless specifically advertised. Supervision requirements are listed under the individual hire items pages on our website (this is usually 1-2 persons). HIH may be able to provide staff with prior arrangement at a further cost.

**Space:** Space requirements for all inflatable items are listed under the individual item’s page on our website, in addition to the listed requirement we require there to be an additional 3ft (1M) around each of the inflatables for safety and operational purposes. Failure to provide adequate space to safely set up and operate our inflatables will result in us being unable to service the booking with no refund or re-scheduling.



**Access:** Access requirements should be adequate as that a long wheel based high top Ford transit type van can access the facility, if any height barriers are in place these should be opened prior to the arrival of our staff. Access requirements to the rear of a property should be that there is a minimum of 3ft (1M) path either down the side of the property or through the building. Failure to provide sufficient access can result in us being unable to service the booking with no refund or re-scheduling.

**Ground conditions:** To comply to the regulations that govern what we do all our inflatables must be secured down during their use, therefore we are unable to offer hires where the hire surface is of a hard standing or artificial surface unless we are able to drill into the surface to install a bespoke anchor system. It is the responsibility of the hirer to ensure that all grass is not too long and that it is clear of any sharp debris, including and not limited to stones and twigs, or animal mess. we cannot set up our inflatable on any dry/dusty/wet mud or loose stones, gravel, or shingle. Failure to clear the sited area or to site our equipment on the correct ground types may result in us being unable to service the booking with no refund or re-scheduling

**Cleaning:** Whilst we appreciate that it is impossible to ensure that our inflatables are kept clear of every spec of dirt we do expect the inflatables to come off hire in a state we would be happy to hire them out in. Therefore, if at the point we collect the inflatable we deem the inflatable to be of an unsatisfactory condition we reserve the right to charge a nominal fee of £30 to cover the cleaning/ drying of the equipment. If this process has a knock-on effect to other hires we reserve the right to charge you the full value of all hires effected.

**Power requirements:** The majority of our equipment requires a power supply in order to operate. This is normally through a normal household 13 amp 3 pin socket, but on occasion may be through a 16 amp caravan style socket. The number of sockets required would depend on the number and type of equipment on hire. All equipment will be supplied with an extension lead of no longer than 25m, although this can be connected to another as that it is a maximum of 45m from the power supply. If the distance is to be more than 45m from the power supply or there is no power supply, a petrol blower would be required at an additional cost.

**Users:** The maximum number of users will be detailed to the hirer on delivery of the equipment and under no circumstances should this number be exceeded.

**Specific Safety Requirements:** Any specific safety requirements will be detailed to the Hirer on delivery of the equipment.

**Relocation of equipment:** under no circumstance should the equipment be relocated at any point during the hire. Location of our equipment will be discussed with the hirer on arrival to set up the equipment.

**Blowers:** These should remain on at all times and should not be switched off for fun. Doing this can result in motor burnout, Damaged equipment and unsafe equipment. In in the event that the blower fail's the equipment is to be vacated until the issue can be rectified. Un der no circumstances should any hirer attempt any repairs.

### **Gladiator Duel**

- This is a game only and over aggressiveness should be avoided.



- The sticks should be held with two hand at the grips and should not be used “sword like”
- Tomfoolery and horseplay should not be allowed on the equipment.
- Helmets must be worn

Automatic acceptance of these terms and conditions and agreement to uphold the rules listed above is deemed at the point of the hirer paying any monies to Hampshire Inlatable Hire. Failure to uphold any of the rules listed above or to keep to these terms and conditions may result in your booking/ Future booking's being cancelled.